

Whitfield State School Learning at Home: MIS, Virtual Classroom, Live Sessions, Teleconference

Computer/Device: Your child can access their online learning activities using most devices. This includes laptop or desktop computers, iPads and other tablet computers. See supporting steps below for **PC/ Mac or App**

Accessing your child's email account

What is my child's EQ Email address?

Every student in Education Queensland has their own email address.

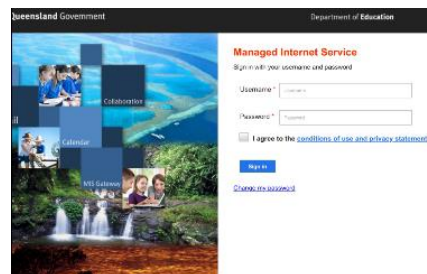
This email address is as follows

<student username>@eq.edu.au


To access you child's account follow these steps

1. Go to <https://owa.eq.edu.au/>
2. Use your students EQ username and password to log in

The students mailbox will open.



PC or Mac - Access eLearn




Accessing eLearn

To access eLearn (Blackboard), you must now use a compatible browser. Internet Explorer is no longer supported.

If you are using a **School desktop or laptop**, launch Google Chrome via


- the shortcut in your **Start** menu, **OR**
- the new **eLearn** desktop shortcut.



If you are using a **BYOX/external device**, ensure you use a supported browser (Chrome, Edge or Safari) to access eLearn.

- Chrome
- Edge
- Safari

If required, install the Chrome browser.



Launching Collaborate sessions

To access Blackboard Collaborate, you must now use a compatible browser. Internet Explorer is no longer supported.

If you utilise a guest link to join the session and your default browser is Internet Explorer you may receive the warning message.



Copy the session guest link and paste into a compatible browser (recommended: Google Chrome) to join the session.



See steps with screenshots.


STEP 1: How to access your learning activities

Open a web browser


- Google Chrome, Firefox, Safari or Microsoft Edge are supported.
- Internet Explorer **will not** work.

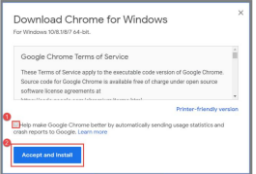
Supported	Web Browser
✓	 Google Chrome Free Download
✓	 Apple Safari Standard on Apple devices

Supported	Web Browser
✓	 Firefox Free Download
✓	 Microsoft Edge Standard on Windows 10

Not supported	Web Browser
✗	 Internet Explorer Standard on Windows 7-8

Step 2: Download the correct Web Browser


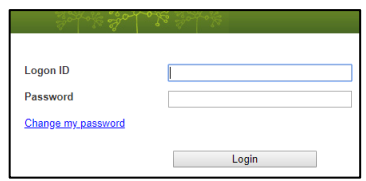
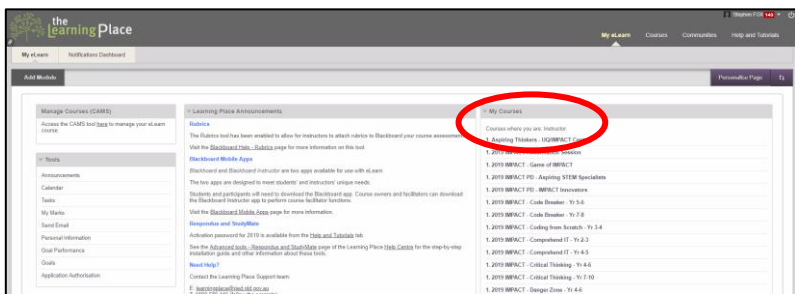
1.	Navigate to https://www.google.com/chrome .	
2.	Select Download Chrome.	

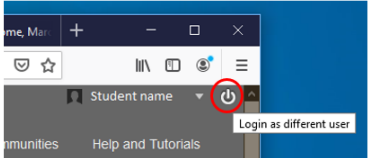
3.	Uncheck Help make Google Chrome better by automatically sending usage statistics and crash reports to Google , select Accept and Install	
4.	Depending on the browser, you may be prompted to Run the file or select Open then Run	
5.	Chrome will automatically install and a Google Chrome shortcut will appear on your desktop.	
6.	Select the desktop shortcut to launch Google Chrome and enter https://elearn.eq.edu.au into the address bar	

Step 3: Download the Blackboard launcher (to access live sessions with teachers)

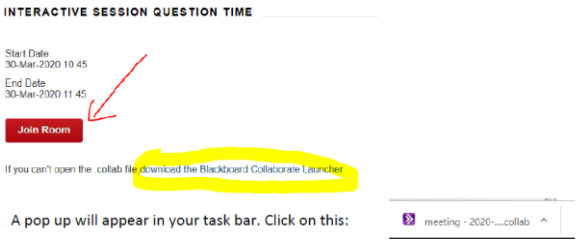
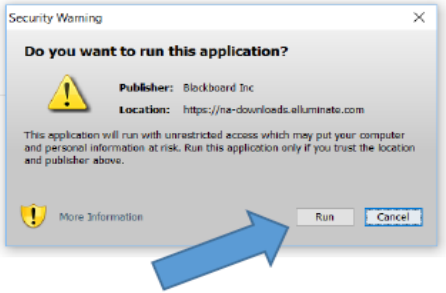
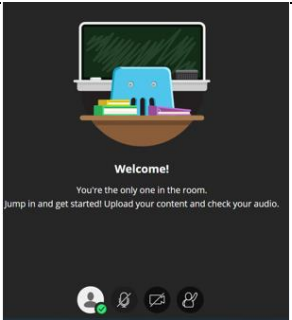
	<p>Blackboard Collaborate Web conference programs open in Blackboard Collaborate with either the Blackboard Collaborate Launcher utility (computer) or the Blackboard Collaborate Mobile app (mobile device).</p> <p>If you do not have the Blackboard Collaborate Launcher installed use the following links to download it. Please note that installation may take approximately 10 minutes.</p>	<p>Download Launcher for Windows (40mb)</p> <p>Download Launcher for MAC (60mb)</p> <p>Help with connecting</p>
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Step 4: Launching Your Virtual Classroom

1.	<p>Go to https://elearn.eq.edu.au – copy or type the web address into the browser address bar</p> <p>NB: If you encounter an error, try a different supported browser.</p>	
2.	Your child should now enter their Logon ID (EQ Username) and password, then click 'Login'.	
3.	<p>Find My Courses to the right of screen, then click on the relevant course link in the list (Labelled: <u>Your Year Level</u>). An email will be sent from one of your teachers.</p>	

4.	<p>You should land on the course home page.</p> <p>NB: If you cannot see the menu on the left hand side of the page, hover your mouse over the left hand side of the screen and click to display the menu – see image to right.</p>	
5.	<p>Follow the instructions on the home page. <i>(see Daily Announcements)</i></p> <ul style="list-style-type: none"> • Tasks for the day will be set here. 	
	<p>What if I have more than one child? If devices are being shared, one child will need to log out and then the next child login.</p> <ul style="list-style-type: none"> • Click 'Login as a different user' to the top right of screen - see image below. • Return to step 3 – the next child should enter their Logon ID and password. 	

Step 5: Launching a Collaborate (Live) Sessions

1.	<p>Click on the session name. An email will be sent to you with a link to click on. You will need to download the Blackboard Collaborate Launcher if you have not done so previously.</p> 	
2.	<p>Once you have clicked on this it may take a while for the next pop up to appear. Click on Run</p> 	
3.	<p>Do an audio set up wizard by clicking on the red cog and blue microphone. Make sure you have chosen the correct speakers and recording device. If you cannot hear, then you may need to refresh and then select the available output and input device.</p>	

Setting up your Device

Step 1: Using the App on a Tablet, iPad or phone - Access eLearn

Blackboard mobile app

You can Download the Mobile App

https://help.blackboard.com/Blackboard_App

The Blackboard mobile app has changed. You can find your Virtual Classroom on your phone (e.g. iPhone) or tablet (e.g. iPad) by downloading the new Blackboard app for free!

Follow these three steps:

1. **Download and install** the [Blackboard App for Students](#). You can ask your teacher for help.
2. Type in '**Learning Place**' then choose **Learning Place, DoE Qld** from the list.

Enter your **MIS logon ID** and **password**.

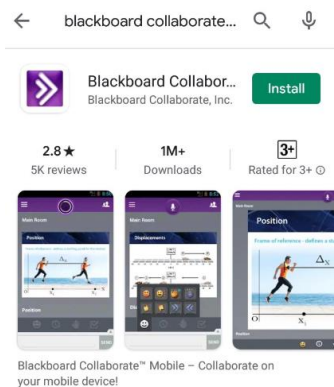


Step 2: Download the Blackboard launcher (to access live sessions with teachers)

Blackboard Collaborate

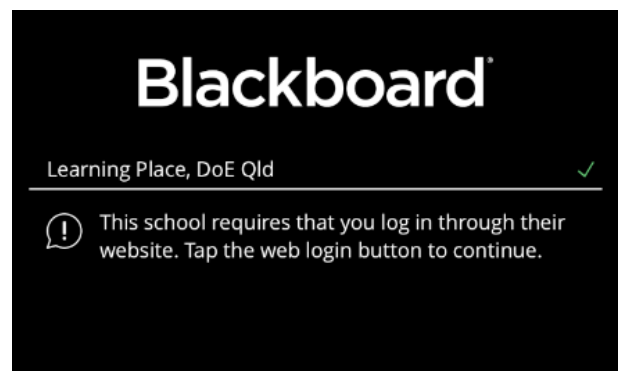
Web conference programs open in Blackboard Collaborate with either the Blackboard Collaborate Launcher utility (computer) or the Blackboard Collaborate Mobile app (mobile device).

If you do not have the Blackboard Collaborate Launcher download the App **Blackboard Collaborate**.

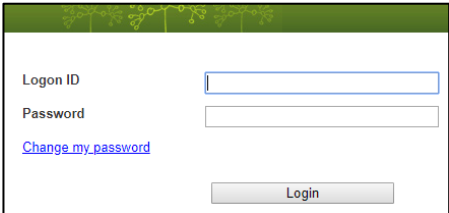


Step 4: Launching Your Virtual Classroom

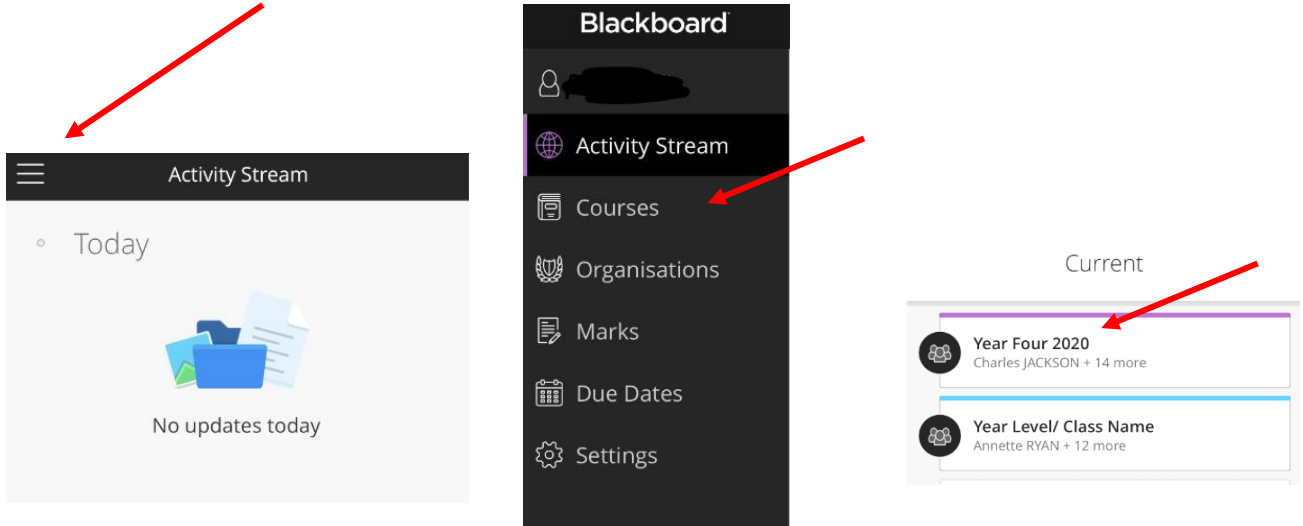
1. Click on the App and enter **Learning Place, DoE Qld**



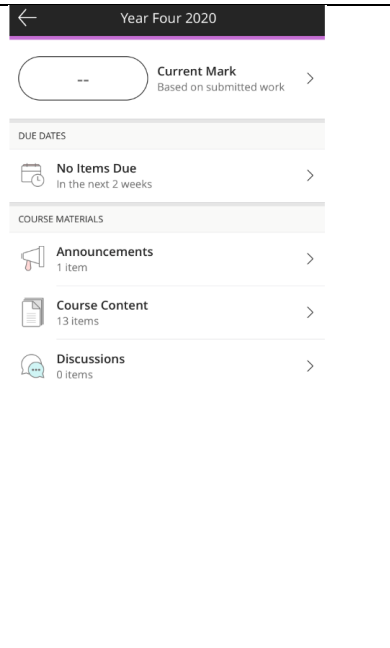
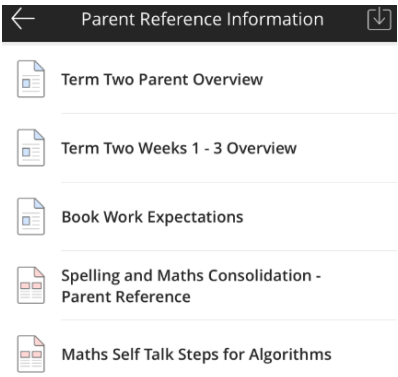
2. Your child should now enter their Logon ID (EQ Username) and password, then click 'Login'.



3. Find **My Courses** to the Left of screen, then click on the relevant course link in the list (Labelled: Your Year Level). An email will be sent from one of your teachers.



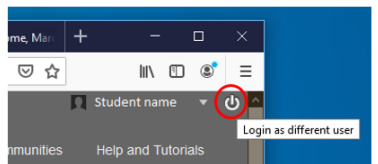
4. You should land on the course home page.
To see the menu click on Course Content
NB: If you cannot see the menu on the left hand side of the page, hover your mouse over the left hand side of the screen and click to display the menu



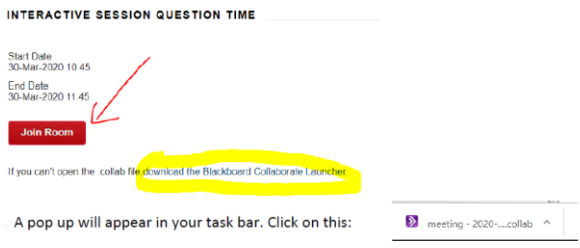
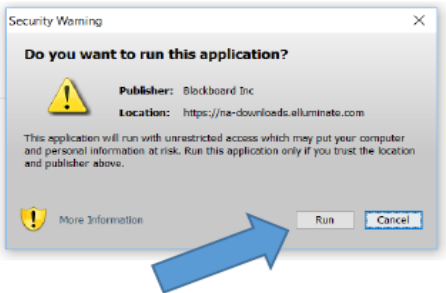
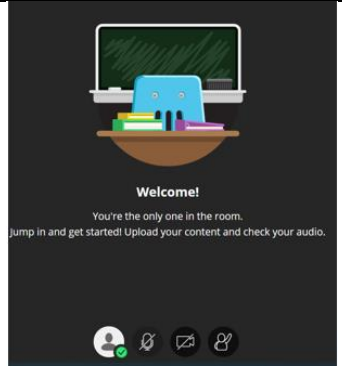
5. Follow the instructions on the home page. (see *Daily Announcements*)
Tasks for the day will be set here.

What if I have more than one child?
If devices are being shared, one child will need to log out and then the next child login.

- Click 'Login as a different user' to the top right of screen - see image below.
- Return to step 3 – the next child should enter their Logon ID and password.



Step 5: Launching a Collaborate (Live) Sessions

<p>4.</p>	<p>Click on the session name. An email will be sent to you with a link to click on. You will need to download the Blackboard Collaborate Launcher if you have not done so previously.</p> 	
<p>5.</p>	<p>Once you have clicked on this it may take a while for the next pop up to appear. Click on Run</p> 	
<p>6.</p>	<p>Do an audio set up wizard by clicking on the red cog and blue microphone. Make sure you have chosen the correct speakers and recording device. If you cannot hear, then you may need to refresh and then select the available output and input device.</p>	

Troubleshooting

You can enter [TINK's Place](https://students.learningplace.eq.edu.au/lp/pages/default.aspx?cid=133988) in The Learning Place once your child has logged in for further help to find your classroom.

<https://students.learningplace.eq.edu.au/lp/pages/default.aspx?cid=133988> link available from the school's website also.

- Things to check before your session
- How to join your session
- How to set up your audio

Additional Resources to Access via The Learning Place:

(Education Queensland curriculum resources)

- EdStudios
- Digital Library



If you are experiencing technical difficulties logging into, using, or navigating The Learning Place and/or Blackboard; Please contact our WSS I.C.T. Support email (ICT_Support@whitfieldss.eq.edu.au).

Whitfield State School – Teleconferencing How to:

To participate in the teleconference call

- At the specified time, dial the **1800 931 210** provided to you by the teleconference leader.

For most service providers this is a free call. Please check.

- When prompted, enter the provided 10 digit conference code followed by the **hash (#) key**
- If prompted please give your name and class**

Helpful keypad commands for Conference participants

*0 Operator assistance – conference

00 Operator assistance – individual

*6 Self mute phone line

#6 Self unmute phone line

Number for assistance: 1300 132 004

Free Ebooks, Audiobooks and Read-along e-books

Our school has purchased a registration for all of our students, so that they can now access over 40,000 eBooks, audiobooks and read-along eBooks by visiting the **Sora website**, or downloading the free **Sora app** on a mobile device. Search for the school 'Education Queensland', and log in using your child's **MIS ID(username)**. Enjoy


(Please note, the Sora website is best viewed in the Google Chrome web browser.)


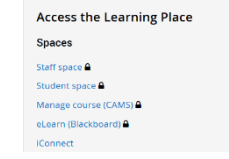
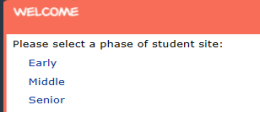
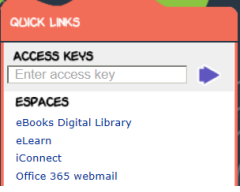
<https://soraapp.com/library/eduqueenslandau>



Learning at Home

The Department of Education, QLD has also provided a suite of online resources to support schools and parents/carers to maintain teaching and learning in the event of a prolonged school closure or student absence. **These are additional resources.**

<p>Learning @ Home (Additional resources)</p>	<p>The Department of Education has a number of online tools and resources to support students. Curriculum resources for Mathematics and English are available for students to complete at their own pace.</p> <p>Please note - Students in Prep to Year 3 may require support to read and understand instructions. Visit https://education.qld.gov.au/curriculum/learning-at-home/learning-resources for resources. The resources provided here are a sample of activities that can be printed and are designed as a support tool for students to continue their learning and engage in familiar activities essential to their learning and wellbeing.</p>	
<p>The Learning Place (Additional resources)</p>	<p>Additional online resources are available through the Learning Place website using individual students log ins. This is the same logon (username) and password that students use to log onto the computers at school.</p> <p>https://education.qld.gov.au/curriculum/learning-at-home/learning-at-home-tv</p> <p>Recorded TV episodes to provide quality learning resources for students.</p> <p>Please contact the teacher for these details if required. You can find these resources here: https://learningplace.eq.edu.au/cx/resources/file/6f953822-eb08-473b-9f36-f5637af98019/1/index.html</p> <p>Resources - There are resources to support this on the 'Learning Place' here and Edstudios (links & details below)</p> <p>P-2 Access key: S169239942 Year 3-4 Access key: S321239943 Year 5-6 Access key: S917239944</p>	

How to access Learning Place resources – See the steps below...		
1.	Search for the 'Learning Place' https://learningplace.education.qld.gov.au/	
2.	Enter your username and password to get access. (Please note - If you do not know your username or password, please ask your class teacher).	
3.	Click 'Student space' (right of page)	
4.	Choose a learning phase Early = P-2 Middle = 3-6	
5.	To access an EdStudio, enter the 'Access Key' (listed above) To access other eSpaces, click the links here	
Trouble Shooting		
<p>The Learning Place website states ...</p> <p>“Departmental websites and applications issues with Chrome v80</p> <p>Staff, students and the public using un-managed devices (e.g. non-MOE, BYOx and personal) will have issues accessing some departmental applications and websites using Google Chrome v80. The department is working with Google to resolve these browser issues introduced by the new version upgrade.</p> <p>Chrome v80 users will not be able to access:</p> <ul style="list-style-type: none"> • CAMS • Learning Place resources (e.g. searching from Staff and Student sites) • some resource links within eLearn courses and edStudios. <p>For CAMS, Staff and Student sites links to Learning Place resources, users should continue to use Internet Explorer 11 or Safari on Mac. Access will be available to eLearn using Chrome v80.”</p>		