Cairns Support Services and 24 hour Help Lines

Provided for families who may require emergent access to Cairns based support services during the coming months

Personal Support:

| Providers Name: | Contact Details: |
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| Anglicare Food Bank | Address: St John's Church Hall, Cnr Lake and |
| - Centrelink Concession Card required for free bread, cakes and | Minnie Street, Cairns. |
| purchases from low cost shop. | Open: 10am to 4pm, Monday to Friday |
| - FREE 2 course meals every Wednesday from 5pm. No | |
| concession card required for Wednesday meals. | |
| Anglicare - Youth Support Program | Phone: 4080 5800 |
| Cairns Hospital | Phone: 4226 0000 |
| Family and Child Connect – connecting families to services | Website: http://familychildconnect.org.au/ |
| | Phone: 13 32 64 |
| ICAN - Financial Counselling | Phone: 1300 369 878 |
| Lives Lived Well - Cairns Alcohol & Other Drugs Support Centre | Phone: 4220 9881 |
| Queensland Health Mental Health Emergency- Acute Care Team | Phone: 1300 642 255 |
| RAATSIC Family Support Information - Cape and Torres | Phone: 1300 663 411 |
| Standby - Support after Suicide, FNQ | Phone: 0407 490 005 |
| Women's Centre FNQ | Phone: 4051 9366 |
| | Email: wirc@wirc.org.au |
| Wuchopperen Health Service - Indigenous Health | Address: 6 Moignard Street, Manoora |
| | Phone: 4080 1000 |
| YETI - Youth Support and Information | Phone: 4051 4927 |
| Youthlink - Youth Support and Information | Phone: 4031 6179 |

Tenancy Support and Advice:

| Providers Name: | Contact Details: |
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| Anglicare Homestay - Support for at risk tenancies | Phone: 0417 639 103 |
| Cairns Homeless Services Hub | Address: 149 Bunda Street, Cairns |
| | Phone: 4046 8050 |
| Ozcare Homestay - Support for at risk tenancies | Phone: 1800 692 273 |
| QSTARS - Advice and referral service for all renters | Phone: 1300 744 263 |
| Quigley Street Night Shelter | Address: 6-8 Quigley Street, Cairns |
| | Phone: 4046 8092 |
| Ruth's Women's Shelter Cairns | Address: Shop 108 Raintrees Shopping Centre |
| Ruth's Hub | Phone: 4281 6899 |
| | Email: rwcairns@bigpond.net.au |
| | Email: <u>lauren@ruthswomensshelter.com.au</u> |
| Salvation Army Centennial Lodge | Address: 281-289 Sheridan Street, Cairns |
| | Phone: 4031 4432 |

Phone Advice:

| 13 HEALTH (Confidential Health Advice 24/7) | Phone: 13 43 25 |
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| Beyond Blue – online chats, support groups, information, referral | Website: https://www.beyondblue.org.au/ |
| search. | Phone: 1300 224 636 |
| Domestic Violence Hotline (DV Connect) | Phone: 1800 811 811 |
| Gambling Helpline | Phone: 1800 858 858 |
| Kid's Help Line – phone counselling, online wellbeing activities. | Website: https://kidshelpline.com.au/kids |
| | Phone: 1800 551 800 |
| Lifeline Telephone Counselling | Phone: 13 11 14 |
| Mensline Australia | Phone: 1300 789 978 |
| Mensline DV Connect Queensland | Phone: 1800 600 636 |
| Parent Line | Phone: 1300 301 300 |
| Relationships Australia Support and Information | Phone: 1300 364 277 |